GovQA’s Community Development Platform automates the creation, issuance, and tracking of community development activities. It further empowers workforces by providing remote access across devices so officers can complete information in a timely manner. We customize our platform to meet your particular business process requirements including government permitting, building inspections, code enforcement functions, licensing, planning and zoning.

Key Benefits

- Reduce Staff Time
- Maintain Familiar Work Flow (We Customize our Platform to You)
- Update Citizens & Contractors
- Keep Workforce Mobile
- Coordinate All Departments
- Manage centrally or by Dept.
- Integrate with Other Systems
- Maintain Process Consistency

Features

Streamline and Automate Processes

- Provide central access to permits, code enforcement, and zoning data
- Build custom processing rules and task-streamlining work flows
- Automate planning, assigning, scheduling, and routing tasks
- Prepare plan reviews
- Auto-populate documents with case details
- View property and case histories
- Allow staff access of case information in the field
- Administer inspections on mobile devices

Manage, Review and Improve Processes

- Manage centrally by department - or manage across all departments
- Monitor time per activity; highlight problems and best practices
- Create scheduled, on-demand and custom reports

Create Status Portals for Citizens and Contractors

- Frame easy-to-use web portal to your website
- Offer citizen and contractor 24/7 access and status updates
- Integrate portals with GIS, property address, and contractor databases

Keep Citizens and Contractors Informed

- Display a growing knowledgebase of information
- Track, display and promote top questions
- Allow detailed filtered information search for citizens or contractors
- Use knowledgebase technology to train new officers
- Allow managers to create and publish information easily to the website
- Auto-send real-time information updates to citizens

Deploy A Secure Data System

- Allow managers to set multi-security levels within departments
- Export information to external systems while maintaining data integrity
- Deliver within a single-tenant database architecture for optimum security
- Operate in highly secure, top-tier datacenters with daily backups

630.985.1300 or www.GovQA.com to schedule a demo!

GovQA, a division of WebQA, Inc., works with city, county and state governments ranging from 5,000 to 10 million people to develop and deploy innovative technology-based solutions. WebQA, Inc. services people worldwide for Global 1000 corporations, leading financial institutions, colleges, and universities throughout North America. We offer comprehensive 311/CRM Solutions, Community Development Platform, Open Records Management System, and CityWide Mobile Applications.